

# Login – Accessing the App

## Overview

The Login screen is the secure entry point to the Kozy Serviceman mobile application. From here, employees authenticate using their company-issued credentials. First-time users or users switching companies must scan their company's QR code to connect the app to the correct environment.

## Key Features

- Secure username and password authentication
- QR code onboarding for environment setup
- Real-time branding (company logo and name auto-load after QR scan)
- Automatic error detection and clear instructions for resolution

## Step-by-Step Login Instructions

### Step 1: Open the App

- Ensure you have internet or cellular data access
- Tap the Kozy Serviceman icon to launch the app

### Step 2: Enter Your Credentials

Fill out Username  
and Password



Login

Change your site QR code?



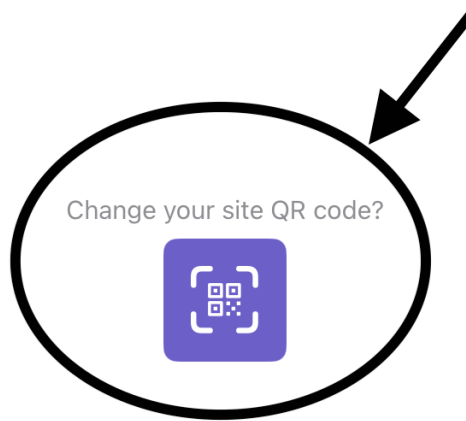
- Tap the **Username** field and enter your employee username
- Tap the **Password** field and enter your password

### Step 3: First-Time Setup (QR Scan Required)



Login

Click to Scan QR Code



Kozy Ops Demo



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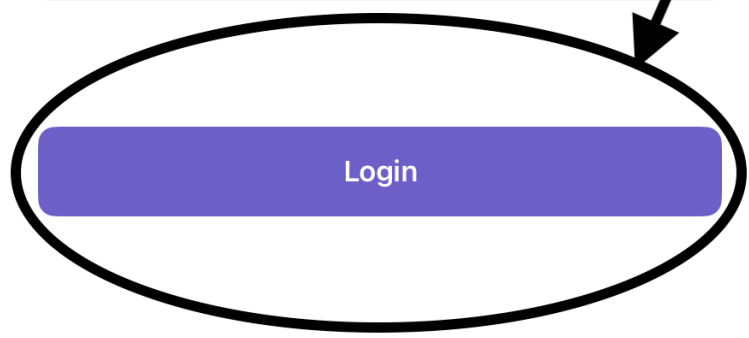
If this is your first time using the app:

1. Tap the **QR Code icon** below the login button
2. Point your camera at the QR code provided by your company or dispatcher (See [QR code](#) if not provided)
3. The app will automatically configure your environment
4. A company logo and name will appear at the bottom confirming success

## Step 4: Logging In



Click Login

Change your site QR code?



- Tap the **Login** button
- A loading indicator will appear while your credentials are verified
- If successful, you will be taken to the **Home screen**

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## Fuel

Manage fuel deliveries



## Service

View & manage service jobs

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